

Open Email Relay Info

Avaya IP Office Essential/Standard Mode

Ping this URL - relay.appraver.com

Use the static IP it returns.

Set your port to 2525

Set the outbound email address to anything of your choice
works 100% of the time

This is what the Ping should return: 207.97.230.34

So, the SMTP is 207.97.230.34

IP Office Essential/Standard Mode:

The screenshot shows the Avaya IP Office configuration interface. On the left, the 'IP Offices' tree has 'IPOffice_1' selected, with 'System (1)' highlighted. The main panel shows the 'System' configuration for 'IPOffice_1'. The 'SMTP' tab is selected, and the 'SMTP Server Configuration' section is visible. The 'IP Address' field is set to '207 . 97 . 230 . 34' and the 'Port' is set to '2525'. A yellow callout box points to the 'Email From Address' field with the text 'You must put a valid Email Address here...'. Other tabs like 'System', 'LAN1', 'LAN2', 'DNS', 'Voicemail', 'Telephony', 'Directory Services', 'System Events', and 'SMDR' are visible at the top.

Make sure that you have a valid LAN IP Address, DNS and IP Route set.

192.168.42.1 will not allow email to work.

Also, be sure that you have created a valid IP Route.

This is just an **example** of a valid LAN IP Address

The screenshot shows the Avaya IP Office configuration interface. On the left, the 'IP Offices' tree has 'IPOffice_1' selected, with 'System (1)' highlighted. The main panel shows the 'System' configuration for 'IPOffice_1'. The 'LAN1' tab is selected, and the 'LAN Settings' section is visible. The 'IP Address' field is set to '192 . 168 . 1 . 1' and the 'IP Mask' is set to '255 . 255 . 255 . 0'. The 'Primary Trans. IP Address' is set to '0 . 0 . 0 . 0'. The 'RIP Mode' is set to 'None'. The 'Enable NAT' checkbox is unchecked. The 'Number Of DHCP IP Addresses' is set to '200'. The 'DHCP Mode' section has 'Disabled' selected. Other tabs like 'System', 'LAN2', 'DNS', 'Voicemail', 'Telephony', 'Directory Services', 'System Events', and 'SMDR' are visible at the top.